

T

R

E

L

A

To: All Provider Associations:
Subject: EDS Office Closing Due to Hurricane Ivan

Due to hazardous weather conditions stemming from Hurricane Ivan and it's threat to Southern and Central Alabama, EDS anticipates closing it's offices mid to late afternoon on Wednesday September 15th. This will facilitate powering down and securing all systems equipment in the event hazardous weather should affect the Montgomery area and the EDS facilities. Interactive Pharmacy transactions will be available for submission during these times. Batch Claims submissions and Interactive Eligibility transactions will be unavailable during this timeframe.

EDS anticipates opening it's offices and restoring the system to full functionality as soon as possible after the storm, as weather conditions permit.

Another alert will be issued to inform users when the system becomes available.

September 15, 2004



P.O. Box 244035
Montgomery AL 36124-4035

Presorted
First Class Mail
U.S. Postage Paid
Montgomery, AL
Permit No. 77